

Date Posted: September 20, 2024

The Butchart Gardens is looking for individuals to fill the following position:

**DEPARTMENT:** VISITOR SERVICES

**POSITION:** RINK ATTENDANT

The Visitor Services department is seeking enthusiastic individuals to join our team as Rink Attendants for the Magic of Christmas season.

**DUTIES:**

- processing payment for ticket sales and skate rentals
- inspecting, cleaning and managing incoming and outgoing skate rentals
- completing skate rink maintenance including manual scraping and flooding, temperature collection and minor ice repairs.
- ensuring the safety and enjoyment of all visitors by supporting our House Rules and Gardens Etiquette
- interaction with visitors in a wide variety of service situations including monitoring, assisting and problem-solving
- other duties as required by the Visitor Services department

**REQUIREMENTS:**

- comfort working outside in all types of weather
- good physical fitness and strong ability to bend, lift, and push. This position requires the ability to push a heavy metal shovel blade across the ice, shovel snow, and navigate safely on ice surface (with clamp-on grips).
- availability to work evening shifts, weekends, holidays and occasional overtime.
- approachable, punctual and outgoing, with excellent customer service skills
- ability to communicate in an energetic, polite and respectful manner
- willingness to adhere to established appearance policies
- *no previous rink or skating experience is required*

**WORK SEASON:** This position offers 30-40 hours per week from December 1, 2024 – January 6, 2025. Shifts times will primarily fall between 2pm-10:30pm. Both weekday and weekend availability are required.

Starting from \$18.25 per hour.

Please submit a cover letter and resume by email [hr@butchartgardens.com](mailto:hr@butchartgardens.com); or Fax: 250-544-4455. Applications can also be submitted on our website [www.butchartgardens.com/employment](http://www.butchartgardens.com/employment).

***We sincerely thank all those who apply, however, only those short-listed will be contacted.***