

The Butchart Gardens is looking for individuals to fill the following position:

DEPARTMENT: THE BLUE POPPY RESTAURANT
POSITION: SUPERVISOR

The Butchart Gardens is looking for a candidate to fill the position of Blue Poppy Supervisor. The successful candidate, working with the management of The Blue Poppy Restaurant, will be expected to coordinate and supervise staff to complete a broad range of assignments and to coach and lead all staff in their service to visitors.

The successful candidate will be required to:

- Lead by example and provide excellent service to our visitors
- Coordinate the daily operation of The Blue Poppy Restaurant, Gelateria and Poppy Seed
- Participate in planning and prioritizing both long- and short-term goals of the department
- Foster an environment of personal growth and team spirit
- Provide leadership, motivation, and direction to all staff members in the department
- Help to create an enjoyable and productive work atmosphere for all staff in the department
- Be open to change and able to communicate new ideas effectively
- Participate in staff performance evaluations; provide and document daily performance feedback
- Meet daily and monthly labour cost goals
- Assist with monthly inventory of department
- Assist with monthly departmental safety inspections
- Ensure adherence to The Butchart Gardens policies and procedures

Successful candidate will possess the following qualifications and demonstrated attributes:

- An excellent understanding of how to provide exceptional customer service and a desire to constantly seek to improve our service to the visitors
- A proven ability to lead, empower, motivate and train staff through a caring and helpful approach
- A strong work ethic and an excellent past performance record in all areas
- An ability to operate effectively and professionally under frequently changing and challenging circumstances
- Problem solving and organizational skills
- Previous customer service experience, preferably in a front-line, fast paced restaurant environment
- Excellent communication skills, both verbal and written
- Previous supervisory experience is a definite asset
- A broad knowledge about The Gardens and the services provided
- Basic computer skills are an asset
- Successful completion of Serving It Right and Food Safe Level 1

This is a seasonal position beginning in April 2025. Shifts will include both shift work and weekend work; overtime may occur on a limited basis. Starting from \$25.83/hour plus gratuities, remuneration will be commensurate with the level of responsibility of the position and the qualifications of the candidate.

If you are interested in joining The Blue Poppy Restaurant team, please submit your resume and cover letter to: The Human Resources Department by 5pm, March 27, 2025, care of: The Butchart Gardens Ltd. 800 Benvenuto Avenue, Brentwood Bay BC, V8M 1J8 or email hr@butchartgardens.com or Fax: 250-544-4455.

***We sincerely thank all those who apply, however, only those shortlisted will be contacted.
Please note all candidates must have a valid work permit or be legally eligible to work in Canada.***