

The Butchart Gardens is looking for individuals to fill the following position:

DEPARTMENT: VISITOR SERVICES

POSITION: RINK ATTENDANT

The Visitor Services department is seeking enthusiastic and safety conscious individuals to join our team as Rink Attendants for the Magic of Christmas season. Our Skate Rink team is responsible for the general operations and maintenance of our outdoor skate rink during our Christmas season. This position requires constant interactions with the public, frequent completion of physically demanding tasks, and the ability to enforce safety guidelines. No previous skating or rink experience required. All relevant training will be provided on site.

DUTIES:

- Ensure the safety and enjoyment of all visitors by supporting our house rules and garden etiquette in a confident and service-oriented manner
- Process payments for ticket sales and skate rentals
- Inspect, clean, and manage incoming and outgoing skate and equipment rentals
- Complete skate rink maintenance including manual scraping and flooding, temperature collection, and minor ice repairs
- Interact proactively with visitors in a wide variety of service situations including monitoring, assisting, and problem-solving
- Other duties as required by the Visitor Services department

REQUIREMENTS:

- Comfortable working outside in all types of weather and in the dark
- Heavy lifting and long periods of standing and/or walking are a daily part of this role
- This position requires the ability to push a heavy metal shovel blade across the ice, shovel snow, and navigate safely on ice surface (with clamp-on shoe grips)
- Availability to work evening shifts, weekends, holidays, and occasional overtime.
- Approachable, outgoing, with excellent customer service skills
- Reliably attend all scheduled shifts in a punctual manner
- Willingness to adhere to established appearance policies
- No previous rink or skating experience is required

This seasonal position offers 30-40 hours per week from December 1, 2025 – January 6, 2027. Full-time availability is required and shift times will primarily fall between 2pm-10:30pm. Weekday, weekend, and holiday availability are required. Wage starting from \$20.70 per hour.

If you are interested in joining our Visitor Services team, please submit a cover letter and resume to: The Human Resource department care of: The Butchart Gardens Ltd., 800 Benvenuto Ave. Brentwood Bay, BC V8M 1J8 or email hr@butchartgardens.com, or fax 250-544-4455. Applications will be accepted until the suitable candidates are found.

We sincerely thank all those who apply, however, only those short-listed will be contacted.

Please note all candidates must be legally eligible to work in Canada.